James Shehan

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SUMMARY

AI product strategist and builder with 8+ years driving digital transformation across financial services and enterprise AI. Architect multi-agent RAG systems, lead AI governance programs, and ship production AI products. PMP, Azure AI Engineer (AI-102), and MIT xPRO Full-Stack certified.

EXPERIENCE

AI Product & Solutions Lead   Feb 2025 – Present

Right at Home · Omaha, NE

- Authored the organization's inaugural AI strategy defining vision, phased roadmap, and execution model across corporate and franchise tracks
- Established AI Governance Council and enterprise compliance policy framework including tool vetting SOP and vendor risk assessments
- Built and launched two AI products: a self-service data analytics platform (NL-to-SQL) and a corporate knowledge retrieval agent via M365 Copilot
- Led three parallel enablement programs scaling AI literacy across the organization
- Produced enterprise AI architecture blueprints using RAG patterns and controlled indexing on Azure

Project Manager   Feb 2022 – Jan 2024

Sojern · Omaha, NE

- Engineered 5+ automated reporting workflows using Power Automate, eliminating 20+ hours of manual processing weekly
- Orchestrated launch of two SaaS client offerings, generating $250K+ in new revenue by onboarding 150+ clients
- Collaborated on database optimization, reducing query response times by 50%

Technology & PM Consultant   Feb 2017 – Jan 2022

Independent Consulting · Omaha, NE

- Partnered with SMBs to drive digital transformation across POS, CRM, and inventory management systems
- Managed vendor selection, contract negotiation, and implementation timelines for multi-system integrations

Project Manager   Mar 2018 – Aug 2018

Lincoln Financial Group · Omaha, NE

- Orchestrated integration of Liberty Mutual's disability insurance division, managing engineers migrating complex financial systems

Project Manager   May 2015 – Jan 2017

First National Bank of Omaha · Omaha, NE

- Led full SDLC for a custom SaaS portal enabling partners to configure and launch credit card programs
- Managed portfolio of external client projects, architecting middleware solutions

SKILLS

Technical: React, Next.js, TypeScript, Node.js, Python, PostgreSQL, Docker, Azure, AWS, AI/ML, RAG   **Domain:** Program Management, Solutions Architecture, AI Governance, FinOps, Enterprise AI Strategy

PROJECTS

Pitch Coach AI — Real-time AI sales coaching voice agent with two-brain architecture (Azure OpenAI, LiveKit, Python)

Vinny — AI wine recommendation engine with two-tier RAG across 71K reviews (Next.js, Supabase, pgvector)

Hive — Self-hosted multi-agent infrastructure node with Docker sandboxing and 6-layer security (Docker, Python, LiteLLM)

EDUCATION & CERTIFICATIONS

Microsoft · Azure AI Engineer Associate (AI-102) | Agentic AI Business Solutions Architect		2025–2026
PMI · Project Management Professional (PMP)		2024
MIT xPRO · Full-Stack Web Development (MERN)		2023
Creighton University · BS Business Administration (Finance)		2011–2015